

EMERGE COVID-19 and Gender Questions

Health Care Access and Trust in Health Care

Now I would like to ask you about your health and your experiences with health care since the start of the COVID-19 pandemic and the social containment efforts to manage the spread of the virus (lockdown, curfew, and other social distancing efforts)

Access to Health Care and Medication

1. Since the start of the pandemic and social containment, have you needed to see a health provider due to illness or injury?
 - a. Yes
 - b. No (if no, skip to question 9)
2. Did you see a provider?
 - a. Yes
 - b. No (if no, skip to question 8)
3. Whom did you see? Anyone else? (check all that apply)
 - a. Doctor
 - b. Nurse
 - c. Community/Village Health Worker
 - d. Traditional health provider
 - e. Other (please specify _____)
4. Where did you receive this care? Anywhere else? (check all that apply)
 - a. Your home
 - b. Public or government health facility
 - c. Private health facility
 - d. Other (please specify)
5. Were you treated well by your provider during this care, with respect and good quality care?
 - a. Yes
 - b. No
 - c. Don't know
6. Do you think the COVID-19 pandemic resulted in your receiving lower quality health care?
 - a. Yes
 - b. No
 - c. Don't know
7. Did the situation with the COVID-19 pandemic affect your being able to get the health provider you wanted?
 - a. Yes
 - b. No
8. Did the situation with the COVID-19 pandemic ever result in you not getting health care when you needed it?
 - a. Yes, because there was no available doctor or other good health provider
 - b. Yes, because the wait times for the available doctor/health provider have become quite long
 - c. Yes, because I was afraid to go out and get care due to COVID-19
 - d. Yes, because I was not permitted to go out and get care due to the COVID-19 government restriction
 - e. Yes, because my family prevented me from getting care due to worries about COVID-19
 - f. No, COVID-19 was not the issue
9. Since the start of the pandemic and social containment, have you needed any medications?
 - a. Yes
 - b. No (if no, skip to next section)
10. Were you able to get the medication you needed?
 - a. Yes
 - b. No (if no, skip to next section)

11. Did the situation with the COVID-19 pandemic ever result in you not getting medication when you needed it?
 - a. Yes, because the pharmacies and clinics are closed
 - b. Yes, because even though the pharmacies and clinics are open, I am not able to get to them due to the social restrictions in place (e.g., curfew, lockdown, no buses)
 - c. Yes, because my family does not allow me to go out because of the COVID-19 pandemic
 - d. Yes, because even though the pharmacies and clinics are open, they do not have medications in supply
 - e. No, this has not been a concern

Note: These questions can be adapted to need for and use of health care for other family members as well, including children

Perceptions of Health System Capacity and Trust in Providers

1. Are you worried about the health care system's ability to help those with COVID-19 in your community for any of the following reasons? (check all that apply)
 - a. There are not enough staff and health facilities
 - b. There is a lack of protective equipment for health providers
 - c. COVID-19 Patients don't seek care since they are afraid of getting infected with Corona Virus (COVID-19) at the facilities
 - d. COVID-19 Patients don't seek care because they cannot get to the clinic because of the social restrictions in place
 - e. COVID-19 Patients don't get care because the doctors and nurses are not available because they are afraid of COVID-19
 - f. Poor people will die because they cannot afford to get the care they need.
 - g. I am not worried; people who need it will get health care

2. Are you worried about the health care system's ability to help those in your community with health care issues other than COVID-19 for any of the following reasons? (check all that apply)
 - a. Health care is only being directed to COVID-19 and not other concerns
 - b. Patients will not seek care since they are afraid of getting infected with Corona Virus (COVID-19) at the facilities
 - c. Patients will not seek care because they cannot get to the clinic because of the social restrictions in place for COVID-19
 - d. Patients do not get care because the doctors and nurses are not available because they are afraid of COVID-19
 - e. I am not worried; people who need it will get health care

3. Given the situation with the COVID-19 pandemic, how much do people in your community feel the following about health workers at this time (check all that you agree with):
 - a. They believe the health workers really cares about them and the needs of the community
 - b. They believe the health worker will be considerate of patient needs
 - c. They trust the health worker and follow his/her advice
 - d. They trust the health worker's judgement about their health issues
 - e. They believe that the health workers will ensure they get the best possible care

Source: Taken or adapted from -

- The "Health and Health Care Dimension, in the Individual Deprivation Measure" in Wisor S, Bessell S, Castillo F, Crawford J, Donaghue K, Hunt J, ... & Pogge T. 2014. *The individual deprivation measure: A gender-sensitive approach to poverty measurement*. Melbourne: The International Women's Development Agency.
- UN Women. Surveys show that COVID-19 has gendered effects in Asia and the Pacific. April 29, 2020. <https://data.unwomen.org/resources/surveys-show-covid-19-has-gendered-effects-asia-and-pacific>
- The "Trust in Healthworkers Sub-scale" in Gullo, S., Kuhlmann, A. S., Galavotti, C., Msiska, T., Marti, C. N., & Hastings, P. (2018). Creating spaces for dialogue: a cluster-randomized evaluation of CARE's Community Score Card on health governance outcomes. *BMC health services research*, 18(1), 858.

To further develop your survey, please refer to the following modules:

- [Health Worker Module](#)
- [Social Norms Related to Gender and COVID-19 Prevention and Care Behaviours](#)